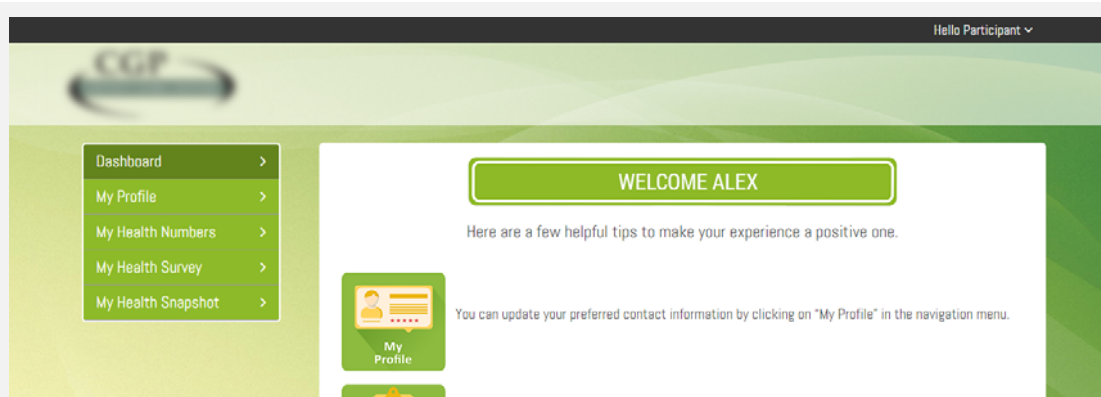


Health Risk Assessment Survey Application



Leading Behavioral Health Organization hired Infinite to build a customized Survey Application for their client companies.



1M

Users can be handled at once



50%

Expected Increase in operational efficiency



1min

Response time for generating feedbacks

The Customer

Is a behavioral health organization based in Illinois that offers a full range of culturally aware employee assistance and related workplace services.

It has been providing Employee Assistance Programs (EAP) and related workplace services since 1984.

It has an extensive international network covering over 140 countries.

About Infinite

Infinite computing systems is a Microsoft Gold Partner that helps clients innovate in their businesses, improve customer relationship and increase operational efficiencies through the use of BI, Data analytics and Dashboards, Dynamics 365, .NET, Power BI, Mobile Apps

and Microsoft Azure.

Challenge

There was a void in the market for a customized survey which details each participant's individual health data, and tracks changes over time while delivering customized feedback.

The previous application did not allow any customization or scalability. It did not allow the admin to add to or edit existing survey related modules like questions etc. It was built on an old technology.

Our Solution

We had made numerous suggestions to the client during development which have been implemented to keep the system logical and easy for all users to navigate and operate. In keeping with

the scope of the client's requests, we have tried to eliminate any unnecessary functionalities from the system, while streamlining common functionalities (such as all parts of survey creation, and the entire participant experience). We have used latest version of MVC along with JQuery and Object oriented Java script for highly complex client side functionality. Used OWIN framework for authentication and authorization, which can be used for easy integration with any third party. Deployed the application on Azure due to ease of maintainability, cost and scaling based on load.

